

# Privacy Policy for TeriLan Creates Inc

**Effective Date: November 1, 2025**

TeriLan Creates Inc (“we,” “our,” or “us”) is committed to protecting the privacy and security of our customers. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit or make a purchase from our website, online store, or any related platforms operated by TeriLan Creates Inc.

By accessing our website or purchasing from our store, you agree to the terms of this Privacy Policy.

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## 1. Information We Collect

We may collect the following types of information when you browse or purchase from TeriLan Creates Inc:

### A. Personal Information

Provided voluntarily by you when making a purchase or creating an account:

- Name
- Email address
- Billing address
- Shipping address
- Phone number
- Payment information (processed securely by third-party payment processors — we do not store full card details)

### B. Automatically Collected Information

Collected when you interact with our website:

- IP address
- Browser type
- Device information
- Pages visited
- Cookies, tracking pixels, and similar technologies

### C. Order & Transaction Information

- Products purchased
  - Order history
  - Customer service interactions
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## 2. How We Use Your Information

TeriLan Creates Inc uses your information to:

- Process and fulfill orders
- Provide customer service and support

- Send order updates, shipping notifications, and account information
  - Improve website functionality and user experience
  - Personalize product recommendations or promotional content
  - Communicate promotions, discounts, and updates (you may opt out anytime)
  - Maintain internal records for analytics and business operations
  - Prevent fraud, security concerns, or misuse of our services
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### 3. How We Share Your Information

**We do not sell your personal information.**

We may share information only with trusted service providers, including:

- **Payment processors** (e.g., Stripe, PayPal, Shopify Payments)
- **Shipping carriers** (e.g., USPS, UPS, FedEx)
- **Email marketing platforms** (e.g., Mailchimp, Zoho Campaigns)
- **Website hosting and security providers**
- **Analytics partners** (Google Analytics, etc.)

These partners only receive the information needed to perform their services and are required to protect your data.

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### 4. Cookies & Tracking Technologies

We use cookies and similar tracking tools to:

- Improve website performance
- Remember your preferences
- Analyze website traffic
- Support advertising and retargeting campaigns

You can disable cookies in your browser settings, but some features may not function properly.

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### 5. Data Security

We use administrative, technical, and physical safeguards to protect your personal information. While no system is 100% secure, we take appropriate steps to reduce risks and maintain a secure environment.

Payment information is encrypted and processed through secure third-party platforms.

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### 6. Data Retention

We retain your personal information only as long as necessary to fulfill:

- Orders and transactions

- Legal or tax obligations
- Customer service needs
- Business operations

You may request deletion of your data at any time, subject to legal requirements.

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## 7. Your Rights & Choices

Depending on your location, you may have the right to:

- Access the personal information we hold about you
- Request corrections or updates
- Request deletion of your information
- Opt out of marketing emails
- Restrict or object to certain types of data processing
- Request a copy of your data

To submit a request, contact us at:

 **[Insert Support Email]**

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## 8. Children's Privacy

TeriLan Creates Inc does not knowingly collect personal information from children under the age of 13. If you believe a child has provided personal data to us, please contact us immediately.

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## 9. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices or content. We recommend reviewing any external site's privacy policy.

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## 10. Updates to This Policy

We may update this Privacy Policy as necessary to reflect changes in our business, legal requirements, or technology. Updates will be posted with a new effective date.

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## 11. Contact Us

If you have questions or concerns about this Privacy Policy or how your information is handled, please contact us:

### TeriLan Creates Inc

 Email: [support@terilan.com](mailto:support@terilan.com)

 Address: 2302 Parklake Dr NE, Suite 460, Atlanta, GA 30345

 Phone: (678) 500-9448